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Tuesday, November 27, 2012

Dear Allen ,

Thank you for your kind email and for your interest in our company. Inditex can assure you that stringent quality controls cover 100% of our products with the most demanding and highest accuracy levels. Inditex standards (Clear to Wear / Safe to Wear) follow the most demanding regulations worldwide and they are mandatory for all our suppliers. Its compliance is regularly audited to assure a complete implementation.

Regarding the results of the analysis made by Greenpeace, Inditex already has sent to this organization the appropriate information from the independent laboratories permanently working on this issue. These laboratories assure that those garments totally comply with health standard, remark security for customers and confirm the permanent environmental respect.

Inditex must also highlight that it is firmly committed with the respect of the environment and has a pioneer strategy that encourages environmental efforts among its suppliers (please visit our corporate website [http://www.inditex.com/en/corporate_responsibility/environmental/policy] and our Annual Reports [http://www.inditex.com/en/press/information/annual_reports]).

Since several months ago Inditex hold conversations with Greenpeace to reach a convincing and realistic Detox Solution Commitment proposal. Past November 19th, in the framework of the current talks, Inditex sent a letter to the representatives of Greenpeace encouraging the best practices for the textile industry and saying: "Inditex reaffirms its environmental commitment and its public transparency and communication policy, with absolute respect to all parties, including suppliers, and we reiterate our willingness to take the necessary actions to reach, in the shortest time possible, the common goal of Zero Discharge of Hazardous substances that may be in the textile world".

We honestly believe that with your commitment and help we can reach this aim very soon.

Thank you very much

Communication and Institutional Relations Corporate Division

INDITEX